

Lead Co-ordinator: Liz Hewett

Secretary: Liz Hewett



Cromer PPG
C/o Cromer Group Practice
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Notes of the PPG meeting held on Tuesday 23rd January 2018 9.30am.

- Members present: D Bailey, S Nash, V Callaghan,
J Laker, L Hewett, D Witham, E Harris, J Seamer, E Redmond
R Sparks (Cromer Group Practice).
- Apologies: T Nash, D Quay, L Shipman, J Rattle, L Snelling, R Batson, R Page, R Evans, A
Snelling.
- Guest Speaker Mr J Leeming from North Norfolk Primary Care with is an organisation formed
between North Norfolk Practices to enable working at scale. Bringing
community services back. Improved access. Clinical Pharmacists. Primary Care
Mental Health. Liz thanked James for giving an informative talk.
- Review of Previous Meeting:
Letter of thanks had been sent to T Nash from Andy thanking him for his
work on the PPG.
- Staffing: Bianca resigned and the Practice is looking for two or three more
receptionists. E Brown is leaving on 9th February 2018 moving to Holt. Her
replacement is already in situ called Victoria. The Pharmacy has recruited an
additional driver. Guy. A Anderson has returned to work part time.
- Flu Clinic Update: 2016 – 70233 were eligible, 4664 took up the opportunity (62% uptake).
- Complaints: Pharmacy waiting time.
- Compliments: Thank you to L Ross for going beyond the call of duty and also a thank you to Dr
Oliver.
- Fund Raising: D Witham presented the constitution for the PPG and it was proposed for
adoption by V Callaghan and seconded by Shay for adoption. The vote was
unanimous. David informed the group that he had been in contact with
Overstrand Parish Council regarding a grant. Following discussion it was agreed to
send the application to Overstrand Parish Council. The discussion took place to
have items purchased from the PPG (blood pressure machine costing around
£1300 to be sited in the waiting room, also a 24hour blood pressure monitoring
machine costing around £1200. D Witham was thanked for his hard work on the
Constitution.

DNA's: It was reported that there were 5739 appointments, 270 DNA . This would be an Item for CrabTales.

Spring Newsletter: Spring Newsletter – Liz and David to action.

A.O.B: E Harris is taking responsibility for updating the PPG Notice Board

Next Meeting: **Tuesday, 13rd March 2018, at 9.30am**

Members were thanked for their attendance. The meeting closed at 11.20am